

Aftercare



RESPONSE

The name you can rely on

Tail Lift Services

www.aftercarerresponse.uk





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National Breakdown Line

24 08443 222 333

www.aftercareresponse.uk



Taking care of all of your commercial vehicle needs

As established leading commercial vehicle body specialists, our comprehensive range of aftercare services have been specifically designed with you in mind.

We understand just how important your vehicles are to your business operations. That's why our vast team of dedicated engineers and approved agents are on hand to help you when you need them the most with nationwide coverage.

Not only will they get to you within 90 minutes, 24 hours a day, seven days a week if you need roadside assistance, they'll also help you source the parts you need and carry out any repairs you require, either on-site or at our state-of-the-art tail lift centre.

Aftercare's ethos on roadside assistance and accident repairs is to ensure that downtime and Vehicle Off Road (VOR) are kept to an absolute minimum, and that the repair is completed. We always aim to complete repairs to our usual high standard on the first visit. However, if the vehicle needs to be back on the road as a matter of urgency and cannot immediately be repaired to this standard, we will repair the vehicle to a safe and legal condition, and complete the repairs to a higher standard at the customer's convenience.

Tail lift services

As leaders in our field, we offer an extensive range of tail lift services, which includes:

- Supplying, fitting and repairing all makes of tail lift and mobility lifts for all tail lift manufacturers and vehicle models
- Providing an industry-leading service delivered by our fully trained and highly experienced fitters
- Installing your tail lifts on-site at your convenience, which means you can avoid any vehicle downtime created by getting your repairs done off-site
- Providing full coverage of full type approval and certifications



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Tail lift service & Loler / Shutter door repairs
Curtain repairs / Accident damage repairs
Contract maintenance / Commercial body



Tail lift fitting

Our team of highly-skilled fitters have been installing tail lifts for businesses of all different sizes and types for the last 40 years.

Whether you'd like us to carry out the work on-site or at our dedicated tail lift centre, our aim is to provide you with a service that's:

- Delivered to the highest standard
- Highly efficient
- Helps you keep downtime to an absolute minimum

Tail lift repairs

It's important that your tail lifts operate effectively at all times and that if they do need repairing, then the work is carried out as efficiently as possible.

Here at Aftercare Response, as well as fitting tail lifts, we also carry out an extensive range of tail lift repairs – at the roadside, on-site and at our purpose-built tail lift centre.

Our fleet of well stocked and fully equipped service vehicles are manned by our highly skilled engineers, who have an extensive wealth of experience within the tail lift industry. As a result, they're able to carry out the vast majority of repairs on-site, reducing any delays and disruption.

Minimising downtime is one of our key priorities, which is why we:

- Complete all repair work the same day or next day
- Carry a large stock of spare parts
- Employ engineers who are trained to correctly identify and fix problems, first time around
- Will help you wherever you are in the UK, thanks to our 24/7 roadside assistance service



Want to keep costly repair bills to a minimum? We also offer a range of tail lift maintenance packages on a contract and pay as you go basis. Talk to us today about the best package for you by calling us on 08443 222 333.



Tail lift servicing

Whether you're a large fleet operator or a private individual, we offer servicing for both commercial and passenger tail lifts.

All of our servicing is carried out by our professional engineers, who specialise in servicing all makes of tail lift and mobility lifts for all tail lift manufacturers and vehicle models.

We recommend you should service your tail lifts every six months to ensure they:

- Are kept in good working order at all times
- Operate as effectively and efficiently as possible
- Aren't going to let you down when you need them the most

Lifting Operations and Lifting Equipment Regulations (LOLER) weight testing

Safe and successful lifting operations largely depend on the continued safety of the lifting equipment and accessories that are being used.

All lifting equipment, including tail lifts, must be thoroughly examined in accordance with the latest LOLER guidelines, which are designed to ensure all lifting equipment is:

1. Fit for purpose
2. Appropriately maintained
3. Marked in order to minimise risk

Failure to comply with the LOLER guidelines can result in significant or even fatal injuries occurring.

Our team of experienced engineers can help ensure your tail lifts and accessories comply with the latest guidelines by:

- Regularly conducting thorough tail lift inspections in line with the latest stipulations
- Providing weight testing checks and services
- Carrying out winch testing

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- Shutter Door Repair
- Curtain Repairs

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Roadside assistance

Thanks to our roadside assistance service, our engineers are just 90 minutes (or less) away, 24 hours a day, seven days a week, no matter where you are in the UK.

Where possible, they'll carry out emergency or accident repairs at the roadside or carry out the work at your site or at our state-of-the-art premises, whichever's the best option for you.

Curtain side repairs

Our 24-hour curtain side emergency repair service covers:

- All UK locations
- All types of repairs
- The widest range of colours and materials
- On-site, off-site and roadside repairs

Shutter repairs

From hinges and rollers, to cables and counterbalance springs, we're also on hand to carry out a wide variety of shutter repair services, including:

- Minor repairs
- Major work, including complete door refurbishments
- Supplying and fitting replacement panels and laths to all makes of shutter doors
- Damage repairs
- Door locks, tracks and other shutter accessories
- Supplying and fitting new shutter doors



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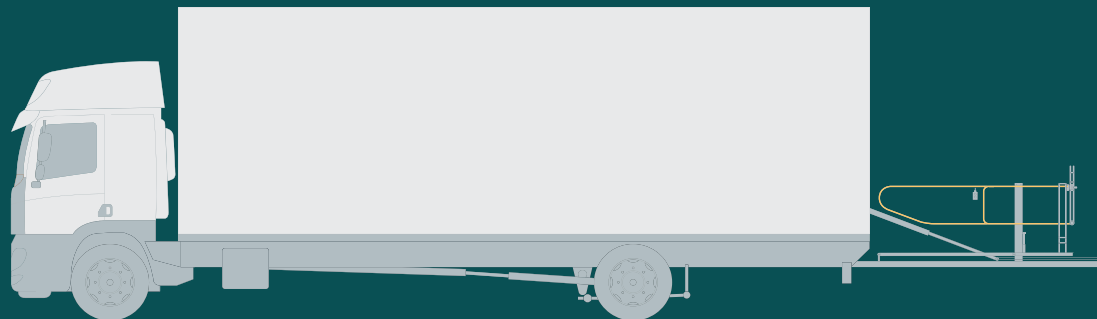
Vehicle accessories and fitting

As a commercial vehicle safety leader, we've worked with numerous businesses over the years to ensure they have the vehicle accessories they need to operate their vehicles safely, quickly and easily on work sites.

- Vehicle compliance kits - these packages are designed to help businesses comply with the FORS, CLOCS, London Safer Lorry Scheme and Crossrail safety standards that have been implemented across UK construction sites and restricted traffic areas.
- Reversing camera kits - this technology has been specifically developed to help increase visibility for drivers, make reversing easier and reduce the risk of accidents occurring.
- Bespoke safety features - as commercial vehicle safety pioneers, we've also created a number of industry-leading vehicle accessories to help reduce the risk of injuries. They include our:
 - Award-winning Safe 'T' Drop Guard Rail
 - Sky Hook Fall Prevention System
 - Pull Out Platform and Step
 - 'V' Groove Rave and Drop Link Lashing Ring

Our services: At a glance

- Tail lift supply, fitting and repairs – on the roadside, on-site and at our tail lift centre
- Vehicle servicing
- General bodywork repairs
- Vehicle maintenance contracts – with options ranging from pay as you go to full fleet maintenance
- Roadside assistance – we offer a UK-wide, 90-minute response service, 24/7
- Vehicle repairs and accident damage repairs
- Express vehicle parts – we stock the most extensive range of vehicle body, shutter and tail lift parts around
- Vehicle accessories – including vehicle compliance testing kits, reversing camera kit and the latest industry-leading bespoke safety systems
- LOLER weight testing and winch testing
- Curtain side repairs
- Shutter repairs
- Plus, more



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For all your tail lift needs

More information about our tail lift services can be found at
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To discuss your requirements or to a get a quote, contact our friendly team of specialists on
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